

# 2017 NHS Staff Survey headlines

**55.8%**  
of people took part

**3.86\*** ↑  
Engagement score

(increase from 3.83\* in 2016  
and above the average of other  
comparable trusts: 3.79\*)

Out of 22 NHS  
key findings  
we had:

**15** ↑  
better than average

**0** ↓  
worse than average

The majority  
of the questions  
show an  
improvement  
on last year

Here are some  
areas where the  
improvement  
is significant



The care of patients/  
service users is my  
organisation's top priority

**79%**

Increase of **4%** ↑



I would recommend  
my organisation as  
a place to work

**59%**

Increase of **3%** ↑



The team I work in  
have a shared set  
of objectives

**77%**

Increase of **3%** ↑



My organisation takes  
action around errors,  
near misses or incidents

**79%**

Increase of **3%** ↑



I am satisfied with the  
support I get from my  
immediate manager

**76%**

Increase of **4%** ↑



My immediate manager  
can be counted on to help  
me with difficult tasks

**78%**

Increase of **3%** ↑



I have had training,  
learning or development  
in the last 12 months

**77%**

Increase of **5%** ↑



My immediate manager asks  
for my opinion before making  
decisions that affect my work

**63%**

Increase of **3%** ↑



My immediate manager  
is supportive in a  
personal crisis

**80%**

Increase of **3%** ↑

Areas which  
people  
scored the  
same:

The way  
we work  
together in  
our teams

The quality  
of our non-  
mandatory  
training

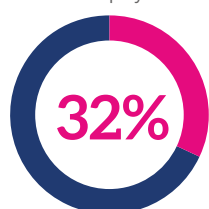
The opportunities  
we give for career  
progression, regardless  
of background

The difference  
you feel you make  
to patients

The action we take  
to help you manage  
your health and  
wellbeing

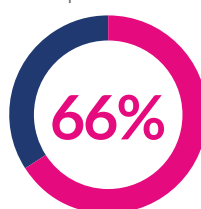
Areas which  
people scored  
lower:

I am satisfied  
with my level  
of pay



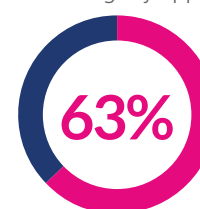
Decrease of **6%** ↓

I am working  
additional  
unpaid hours



Decrease of **3%** ↓

I had the opportunity to talk about  
the Trust values and my development  
needs during my appraisal



Decrease of **2%** ↓

Next  
steps

Look out for your team reports. Your  
manager will talk with you about next steps  
and the actions you can take as a team.

Over the coming weeks we will be communicating  
the Trust results with you in more detail. You can find  
the Trust survey report on SolNet within Staff Zone.